

# Authorised Representative Form

Energy On customers can appoint an Authorised Representative to liaise with us on your behalf. This can include a financial counsellor or someone who helps you manage your energy bills. When you appoint an Authorised Representative, you are giving the person you appoint the authority to act on your behalf as your agent, which may include making account enquires, changing account details, setting up a payment plan, providing feedback or a complaint or terminating a contract. You can specify limitations of your Authorised Representative's rights and appoint up to three Authorised Representatives.

Please contact us on 1300 323 263 if you require further assistance in completing this form.

If English is not your first language and you require assistance you can speak to the Translating and Interpreting Service (TIS). Contact the TIS directly on 131 450, this service is accessible anywhere in Australia at no cost to you.

## Account Holder Details

Account Number:

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Account Holder's Full Name:

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**Note:** you must be the account holder to appoint an Authorised Representative

I, the Account Holder, wish to appoint the following person as my Authorised Representative, with the following limitations:

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**Note:** Specify anything that your Authorised Representative should NOT be allowed to do on your behalf. If left blank, the Authorised Representative has the power to act as if they were you.

Account Holder's Signature:

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Date: \_\_\_\_\_

## Authorised Representative Details

Authorised Representative's full name:

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Authorised Representative's date of birth:

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Authorised Representative's relationship to Account Holder:

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Authorised Representative's telephone number:

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Authorised Representative's email address:

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Authorised Representative's physical address:

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Once you have completed the form, please return a fully signed copy to [TheTeam@EnergyOn.com.au](mailto:TheTeam@EnergyOn.com.au).